

TECHNOLOGY STRATEGIST

Customer-focused, solution-motivated and business-minded technologist seeks long-term opportunity in a leadership role to create and encourage a culture of performance, dedication and innovation.

AREAS OF EXPERTISE:

- Strategic Planning
- Project Management
- Virtualization
- Teaching/Training
- High Availability
- Storage Management
- Cloud Computing
- Agile Methodology
- Risk Analysis
- Technology Architecture
- Database Management
- Healthcare IT
- Systems Administration
- Business Continuity
- Data Center Design
- Regulatory Compliance
- SAP Systems Operations
- IT Budgeting and Procurement
- Information Lifecycle Management
- Post-sales Implementation
- Scripting/Programming (.NET, ABAP, PHP, Chef/Puppet)
- Disaster Recovery
- Cloud Architecture and Strategy
- Big Data and Predictive Analytics

PROFESSIONAL EXPERIENCE

Director, IT Architecture – Office of the CIO, July 2016 to present | Optum

- Implement strategic business enhancements
- Ensure flawless technology and service delivery for our customers while improving cost, quality and cycle time
- Continue to build deeper and more comprehensive customer relationships
- Accelerate innovation and speed to market while expanding enterprise solution capabilities
- Demonstrate continued collaboration across the enterprise by empowering and supporting our people
- Foster efforts to increase employee communication, engagement and respond to employee feedback

Principal Solutions Architect, May 2011 to July 2016 | Verizon Enterprise Solutions, Birmingham, AL

- Act as the customer's CTO in the lifecycle management of the customer's overall IT roadmap for the CMS (healthcare.gov) and Veteran's Administration accounts while leading a team of 30 Infrastructure/Platform Engineers and 6 Service Managers
- Help customers expand their own knowledge of their systems/hosting environment, while assessing gaps between the client's current environment and their desired business goals.
- Provide technical strategy, guidance and support to the Public Sector Strategic accounts team, Sales and Sr. Sales Engineering teams. When solutions fall outside of Verizon's standard product offerings, work closely with Product Management/Development to productize the new solution in order to offer the solution as a standard product to other customers.

Enterprise Solutions Architect Lead, September 2008 to May 2011 | TSA, Inc., Birmingham, AL

- Direct Professional Services organization (6 Engineers), business strategy and vendor relationships
- Work with Sales and Marketing teams to develop strategies for targeting customer needs
- Participate in the HP-UX Ambassador and Virtualization Warrior program
- Pre-sales engineering, post-sales implementation, project management - developing proof of concepts around VMware, Hyper-V, MySQL, Microsoft SQL Server, Oracle, Citrix, HP-UX, Red Hat Linux, Microsoft Exchange and Active Directory solutions, .NET programming, and other leading-edge technology
- Internal IT support and planning for TSA offices in Houston and Birmingham
- Customer training and speaking at TSA Technology Events and other seminars

Programmer/DBA, November 2001 to September 2008 | Wellborn Cabinet, Inc., Ashland, AL

- Monitored, tuned and developed SAP systems (BASIS) and multiple large Oracle databases; proactively maintained high availability with 10g databases; performed periodic reorganizations of the database and archived data
- Designed redundancy solutions for disaster recovery and business continuity
- Programmed over 1000 SAP interfaces and converted more than 400 legacy web and Progress interfaces using .NET, ABAP and PHP
- Researched technology (i.e. virtualization, e-Commerce, ERP, etc.) and how it drives current business strategy for manufacturing environment

TECHNICAL PROFICIENCIES

Operating Systems: Microsoft Windows (all), Red Hat Enterprise Linux, HP-UX 11i, VMware ESX/vSphere, Suse Linux, Sun Solaris

Programming: SAP ABAP, C++, .NET (C#/Visual Basic), PHP, AJAX, R, Perl, Ruby, Java

Databases: Microsoft SQL Server, Oracle, MySQL, Hadoop, MarkLogic

ERP: SAP, SalesForce, MAS90, Siebel

Virtualization/Cloud: Microsoft Hyper-V, VMware, Red Hat Enterprise Virtualization, KVM/Qemu, HP Integrity Virtual Machines; Verizon, AWS, Cloudera, Azure

Other: Cisco PIX/ASA firewall and router administration; Integration and migration strategies for PA-RISC and Itanium based systems; Implementation of HP, IBM and Dell hardware, software and virtualization technologies; management and direction of numerous projects focused on Enterprise Solutions based on HP Storage (MSA, EVA, XP, LeftHand SAN), HP Servers (ProLiant, Integrity), Virtualization, Backup, Business Continuity and Disaster Recovery (Tape libraries, VLS, D2D, DRD, Ignite-UX, MirrorDisk-UX, RAID, High-Availability, Clustering and Failover, HP Data Protector, NetBackup, CommVault).

EDUCATIONAL BACKGROUND

MBA/MSIS, Projected Graduation: Spring 2018, Auburn University, Auburn, AL
Focus Areas: MBA: General Business and Finance; MSIS: Big Data and Predictive Analytics

Bachelor of Arts, 2008, Virginia College, Birmingham, AL
Major: Management Information Systems

Associate of Science, 2000, Florida Technical College, Orange City, FL
Major: Computer Programming and Network Administration

Certifications

AGILE ATF and VTF trained and certified (pursuing PMI-ACP)

CAPM PMI Certified Associate of Project Management (pursuing PMP)

CCA Citrix Certified Associate (XenDesktop, XenApp, XenServer)

CCENT Cisco Certified Entry Network Technician

CHP ecFirst Certified HIPAA Professional

HP AIS Hewlett-Packard Accredited Integration Specialist

HP ASE Hewlett-Packard Accredited Systems Engineer

HP CSA HP-UX Certified Systems Administrator

HP CSE HP-UX Certified Systems Engineer (Virtualization Specialization)

ITIL-F v3 BCS-ISEB ITIL v3 Foundation Qualification in IT Service Management

MCAD Microsoft Certified Applications Developer on .NET

MCDBA Microsoft Certified Database Administrator (SQL Server 2000)

MCITP Microsoft Certified Information Technology Professional (Windows 2008)

MCSA Microsoft Certified Systems Administrator (Windows 2003, 2000)

MCSD Microsoft Certified Solutions Developer on .NET

MCSE Microsoft Certified Systems Engineer (Windows 2003, 2000)

MCTS Microsoft Certified Technology Specialist
(SQL Server 2005, Exchange 2007, Hyper-V, SCVMM, Windows Server 2008)

NCDA NetApp Certified Data Administrator

OCA Oracle Certified Associate 9i, 10g, 11g

OCP Oracle Certified Professional 10g, 11g

OCSP Oracle Certified SQL Professional

OCLP Oracle Certified Linux Professional

RHCE Red Hat Certified Engineer (RHEL 6)

RHCSA Red Hat Certified Systems Administrator (RHEL 5 & 6)

RHCT Red Hat Certified Technician (RHEL 5)

RHCVA Red Hat Certified Virtualization Administrator

Security+ CompTIA Security+ Certified Professional

Server+ CompTIA Server+ Certified Professional

TOGAF 9 The Open Group Architecture Framework v.9

VCE CIA VCE Certified Converged Infrastructure Associate (CIA)

VCP VMware Certified Professional